



# Reverse Logistics Case Study

## Robert Bosch Lawn & Garden

### Overview:

Robert Bosch Lawn & Garden required a number of products uplifted from a major retailer, as part of a seasonal range update. We were required to visit all stores nationwide, collect the stock, and return them to our facility in Northampton to be sorted and returned to the client.

### Client Benefits:

As all our collections are tracked on-line, we were able to supply Bosch Lawn & Garden with immediate information on what was collected, matching the numbers with those submitted by the stores and investigating any differences.

### Key Learnings:

Our on-line system was designed to work in unison with Bosch Lawn & Garden products, and stock information is entered directly onto their system from our offices in Northampton, reducing time and cost.

### Why RRS?:

We partner Robert Bosch by supplying a comprehensive logistics service for Customer Returns and Stock Uplifts, visiting major retailers on their behalf every 14 days.



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